

 Please fill out this form and print it out. Your data can not be saved.

WayCon Positionsmesstechnik GmbH
Dept. Service and Support
Mehlbeerenstraße 4
82024 Taufkirchen

Germany

company	<input type="text"/>
customer number	<input type="text"/>
street	<input type="text"/>
postal code, city	<input type="text"/>
country	<input type="text"/>
contact person	<input type="text"/>
fon	<input type="text"/>
fax	<input type="text"/>
email	<input type="text"/>
date	<input type="text"/>

RETURN FOR REPAIR

SENSOR

 Please use one form for each sensor!

name of sensor	<input type="text"/>
serial number	<input type="text"/>

DESCRIPTION OF ERROR

PLACE OF INSTALLATION/ APPLICATION

repair with costs

estimate of costs

Please repair immediately up to € (without estimate of costs).

REPAIR SERVICE

Products of WayCon Positionsmesstechnik GmbH are manufactured to high quality standards and feature rugged design and long-life cycle. If, however, there occurs a damage or malfunction and a repair is necessary, please send the device back to us for inspection.

Of course we assure a fast handling of repairs. You will get a estimate of costs as soon as possible. To guarantee a smooth processing, we ask you to regard the following notes:

- Please fill out the form completely and send it back to us with the damaged device.
- As improper packaging can lead to further damage, please use the original packaging of the device. WayCon is not responsible for any transport damage. In case of improper packaging WayCon will replace it with costs.
- Please keep in mind that we cannot accept consignments that have been sent freepost.
- Please return the device to the following adress:

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REPAIR POLICY OF WAYCON POSITIONSMESSTECHNIK GMBH

Warranty time: 18 month after start of operation, but a maximum of 24 month after delivery

WayCon provides warranty, if a damage occurs within the warranty time and there is no clear misuse or damage by the customer, such as improper use, normal wear, nonobservance of installation and warning notes, unauthorised repair, damage caused by impact, dropping or liquids, as well as wrong storage.

If a warranty case should occur, WayCon provides, in its sole discretion, a replacement unit free of charge or carries out the repair free of charge.

If the device is clearly damaged by customer, costs will be charged. The customer gets a estimate of costs unless otherwise agreed. The estimate of costs is not binding. WayCon will contact the customer, if there appear further defects during the repair process.

The estimate of costs is free of charge in case of a repair. If the customer declines the repair, WayCon charges 50 € for the estimate of costs as handling fee.

If the device is not sent back to repair in its original packaging, WayCon reserves the right to change the packaging to ensure a safe return shipping. This may generate additional costs.

WayCon is authorized to return the device and charge 80 € as handling fee, if the customer does not send a permission to repair within 4 weeks after receiving the estimate of costs.